

Refund & Booking Policy

At KSkin, we strive to provide the best service while ensuring fair and transparent policies for all our clients. Please review our booking and refund policy below:

Deposit & Booking Fees

- A **£30 deposit** is required to secure an appointment.
- Please note that **all deposits are non-refundable and non-transferable.**

Rescheduling & Cancellations

- If you need to reschedule your appointment, we kindly ask for **at least 48 hours' notice.**
- Each appointment may be rescheduled **once.** If further rescheduling is needed, the original deposit will be forfeited, and a new deposit of **£30** will be required to book another appointment.
- If you choose to cancel your appointment with sufficient notice, we can hold your deposit for **up to 6 months**, allowing you to apply it towards a future appointment.

Treatment & Session Fees

- **All treatment offers are non-refundable** and must be paid in full before the treatment begins.
- For packages or blocks of treatments/sessions, **unused sessions are non-refundable.**

Deposit Adjustment

- Your **£30 deposit** will be adjusted toward your **treatment if you go ahead with for the treatment after consultation on same visit or consultation fees** at your scheduled appointment.

We appreciate your understanding and cooperation. If you have any questions, please do not hesitate to contact us.